

## Volunteers of America Los Angeles (VOALA)

welcomes you to The Londie!  
We're glad you're here. Our  
Management Office staff is here  
to answer your questions, connect  
you with services, and help you  
make The Londie your home.

The following is some useful  
information for quick reference:

## About VOALA

Volunteers of America Los Angeles (VOALA) has  
been part of the Los Angeles and Orange County  
communities for over 125 years. We help adults,  
children, youth, veterans, and seniors find what  
they need to create a stable life. Our confidential  
services are available to people in need who may  
be or are at risk of becoming unhoused.

For information contact:

**888-405-1047**

[info.thelondie@voala.org](mailto:info.thelondie@voala.org)

**voala.org**



This housing is offered without regard to race, color, religion, sex, gender, gender identity and expression, familial status, national origin, citizenship status, immigrant status, primary language, marital status, ancestry, age, sexual orientation, disability, source of income (including receipt of Section 8 and other similar vouchers), genetic information, military or veteran status, arbitrary characteristics, or any other basis currently or subsequently prohibited by law. Individuals with a disability have the right to ask for and receive reasonable accommodations and to request auxiliary aids.

# WELCOME TO THE LONDIE

Affordable living for qualifying people



## QUICK REFERENCE GUIDE

### MANAGEMENT OFFICE

19325 Londelius St.  
Northridge, CA 91324

**Hours:** Open Monday - Friday  
from 8 am to 5 pm

**Phone:** 888-405-1047

**Email:** [info.thelondie@voala.org](mailto:info.thelondie@voala.org)

**VOALA.ORG**

## PARKING & BICYCLES

The Londie has limited onsite parking and bike storage for tenants, available for free on a first-come/first-served basis. Tenants interested in a parking space can apply during move-in, and a parking permit must be displayed at all times.

## SMOKING

The Londie is a smoke-free facility. Please do not smoke inside the building or near doorways when you are outside. A designated, outdoor smoking area will be available.

## TRASH DISPOSAL

For your comfort and the comfort of your neighbors, please place your trash in the designated disposal areas. Please help keep our building and grounds clean.

## LAUNDRY

Laundry hours are from 8 am to 10 pm. Please be respectful to your neighbors. A laundry service provider manages equipment, maintenance, and the cost. Please address refund requests and equipment repairs from the laundry provider. You will find signs in each laundry room with the provider's contact information. Unfortunately, our office staff cannot assist with laundry-related requests.

## DELIVERIES

Please be aware that the Management Office and Staff are not responsible for any deliveries. You'll need to make other arrangements if you won't be home to receive your delivery.

## PETS

Tenants are allowed to keep small pets that meet all LA City requirements. All pets must be registered with the management office.

## VISITORS & GUESTS

For your safety and the safety of other residents and staff, all visitors and guests must present a government-issued ID to sign in and out of the building.

## INSPECTIONS

To minimize inconvenience, we do our best to provide a minimum 48-hour notice for planned inspections; however, in an emergency, 48-hour notice may not be possible. We also try to provide 24-hour notice for requested repairs. You do not have to be present for inspections.

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